

**SUCCEED, THE
NEW GENERATION
AR PLATFORM
BUILT FOR THE
'DIGITAL FIRST'
AGENCIES.**

ALL-IN-ONE
COLLECTION
SOFTWARE

Succeed

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SUCCEED can take your accounts receivable practices into the 21st century with its modern user interface and comprehensive functionalities. Fully customizable, it offers agencies full control over their processes.

With a consolidated workspace that puts all of an agent's needs inside a single window. Coupled with real-time reporting, this promotes accounts management efficiency and faster service for improved consumer experience



LEGAL OPERATIONS AT EASE

With heightened restrictions and regulations, now the entire recovery process has been highly challenged. All of these culminated in increasing the number of suits filed every week for recovering those accounts. The hours spent by the paralegal and legal teams in the middle and back-office tasks towards each filing have increased multi-fold.

PRE-FILING SIMPLIFIED

Using Succeed, agencies can handle the legal processing as a whole seamlessly. The power of workflow engine in Succeed unlocks the potential at every stage of the legal processing right from meticulously selecting and validating an account before proceeding with the legal efforts – ensure the address marked on the account is verified, itemized statement is attached, ensure the age of the defendant is 70 yrs or less, and many more.

GENERATING SUITS WITH CONFIDENCE

Users can use inbuilt template builder in Succeed and create the templates prescribed by various courts based on the filing type. Again, workflow can be leveraged to generate suits automatically from Succeed and auto-allocate them to the assigned attorney's for further processing and reviewing.



EXCHANGE DATA SEAMLESSLY

Data transfer between multiple systems is absolutely a critical component of the collection operations.

ANY TO ANY SYSTEM INTEGRATION

RoboDx™ makes exchanging of data seamless between multiple systems – client systems, data vendors, letter vendors, credit reporting agencies and file transfers can be through API interface, multiple file formats, etc. RoboDx is a single application that tackles the five major data management needs of your business: ETL, integration, big data, secure file sharing, and reconciliation. RoboDx eliminates the need for third-party tools and time-consuming data conversion efforts alleviating mundane back-office tasks for you and your clients.

Your clients love it

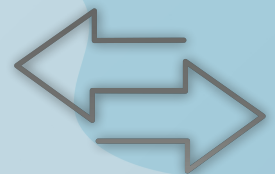
Imagine a world where you don't have to define the file format or the type and simply ask your clients to share the data and Succeed will process them seamlessly and load it for your daily operation.

Your vendors love it

Now you have the freedom to integrate with any third-party system even if they don't have an API to connect with. By simply placing their files in the SFTP or FTP, RoboDx can process them and load it in Succeed.

Transfer data back and forth in a breeze.

IMPORTANT NOTE: No technical expertise needed



**A collection software
that's 'time-tested'**



READY FOR SELF-SERVICING? THAT'S BETTER CX

With everchanging expectations from the next generation consumers, we are seeing a shifting trend where consumers need more control over their payments and more freedom to choose their options to clear their outstanding debt. Giving more flexible choice in selecting their payment options, frequency and mode seems to be a need and agencies need to be prepared to offer this.

Extending the everyday experience of interacting with their bank, retail shopping or food delivery, consumers are expecting a similar experience in handling their financial responsibilities.

BETTER PAYMENT, FASTER RESOLUTION

Through the feature rich consumer interaction portal from Succeed, now consumers can create their payment plans, choose their payment method, switch the mode of payment, payment frequency, etc. All without talking to a live person. Using the interactive payment negotiation tools offered by Succeed, now consumers have the power to tailor-make their payments and resolve their debt.

Additionally, Succeed's consumer portal allows them to track and view all their payments, generate statements, etc. All communications between the consumer and agency are tracked in the consumer portal including any disputes made by the consumer. Succeed's consumer portal takes all friction away and opens a direct channel for consumers to interact with the agency at their convenience without talking to a live person.

The background features a complex, abstract design. It consists of several overlapping, semi-transparent geometric shapes, primarily triangles and quadrilaterals, in shades of light gray. A prominent feature is a dense grid of thin, light gray lines that curves and flows across the lower half of the image, creating a sense of movement and depth. The overall aesthetic is clean, modern, and professional.

No matter how great a platform is, if it doesn't have an A+ team in place to support it, it isn't all that good. **You have a great team!**

— George Bressler, CEO, GB Collects

'MAKE YOUR OWN' COLLECTION SYSTEM

Succeed can be 'tailor-made' to your need and we mean it 100%.

One of the first solutions ever built in the ARM industry to give the needed flexibility to customize the way the system needs to operate and adapt to your operational processes. So, there is no need to change your processes or the policies but customize the system to work for you.



**BUT
HOW?**

The most comprehensive workflow engine within Succeed allows one to build their own process flow and sequence various actions based on various parameter and selected criteria's. Succeed's workflow engine even allows users to set triggers for the processes to run autonomously. End users can include the needed validations and make every process fool-proof and stay compliant.

An advanced query system gives you more control. Succeed has simplified the query process so you no longer have to employ difficult code language to run complex queries. And it's fast!

MEET YOUR CONSUMER WHERE THEY PREFER.

Ready for omni-channel communication ?


It's a new world and clearly telephone is not the only channel of communication. Allowing your agents to interact with consumers the way they prefer is inevitable and gone are the days where we expect to connect only through a phone call. Multi-channel communication systems empower collectors to narrow down the consumers preferred channel and expedite the recovery process. Irrespective of the channel chosen, interactions become meaningful when it is two-way.

Succeed's inbuilt emailing and texting platforms allow agents to interact with consumer parallelly in all three channels – dialer, email and text messaging and increase the probability of converting that interaction into a meaningful conversation and drive towards a higher recovery.

Latest trends clearly indicate that consumers prefer texting and emailing compared to telephonic interaction. Succeed allows collectors to switch between channels all within one platform and track them all in one place.

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One Platform. Complete Control.

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